Brecksville Surgery Center 7001 S Edgerton Road Suite A Brecksville, Ohio 44141 440-717-0591

Owners: William Wiley, M.D.; Shamik Bafna, M.D.

Thank you for choosing the Brecksville Surgery Center for your procedure. We are providing you with information on Advance Directives/Living Wills; processes for registering complaints; patient rights and responsibilities.

Advance Directive/Living Will:

I understand that the surgery center's policy does not honor advance directives/living wills, but that it is my right to have an advance directive/living will present in my medical record at the surgery center. I understand that if an emergency medical condition should occur I will be transferred to the closest hospital for further evaluation and treatment. I understand that if I have an advance directive or living will, the surgery center will still transfer me to the closest hospital, providing that institution with a copy of such document and that at that time, the institution to which I have been transferred will make decisions about following any advance directive or living will. Further educational material on advance directives and living wills can be obtained at the Surgery Center.

If you have any complaints against the Surgery Center

Jan Zeit – Administrative Nursing Director, 440-717-0591

Consumer complaints for Medicare office of the Medicare ombudsman can be made on line at: <u>HCComplaints@odh.ohio.gov</u> or call 1-800-342-0553

The Accreditation Association for Ambulatory Health Care, Inc. www.aaahc.org or 1-847-853-6060